

A. Eligibility Criteria



Q : Under the Cash Allowance Trial Scheme (CATS), who are considered as “living in public housing” and hence not eligible?

A : People “living in public housing” refer to those who are tenants and/or authorised occupants of rental units provided by the Hong Kong Housing Authority (HKHA)/ Hong Kong Housing Society; or those living in interim housing provided by HKHA. These people are not eligible under CATS.

✗ Not Eligible



A. Eligibility Criteria

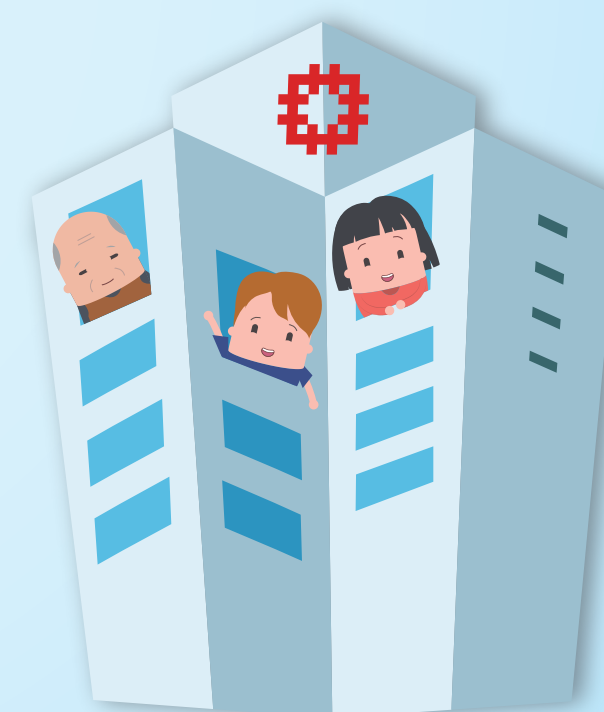
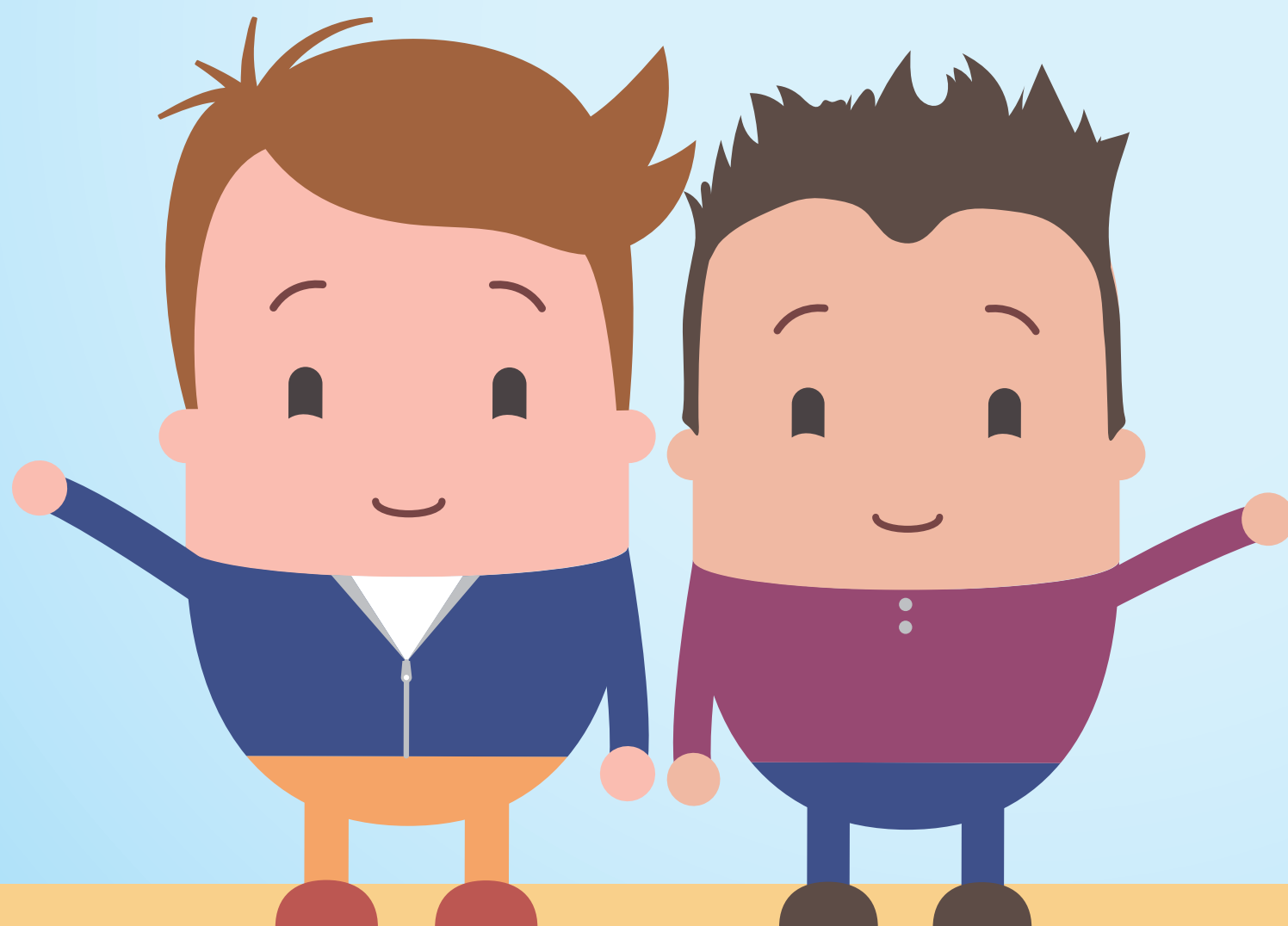


Q : Must all family members meet the eligibility criteria before the household concerned may apply for the cash allowance?

A : Within a household, those who are living in public housing, receiving the Comprehensive Social Security Assistance, or being detained in prison are not eligible to apply for the cash allowance. Other family members who have met all eligibility criteria may still apply for the cash allowance.

 **Eligible**

 **Not Eligible**



B. Counting of Waiting Time



Q : How to determine “having been waiting for public rental housing (PRH) for more than three years” ?

A : Whether the waiting time for PRH is more than three years or not is subject to the “**G-number Equivalent Date**” of the concerned PRH application (as printed on the Letter of Notification issued by the Housing Department (HD) to the PRH applicant). If there is no “G-number Equivalent Date” , the counting of waiting time will be subject to the “**Registration Date**” (as printed on the “Blue Acknowledgement Card” issued by HD to the PRH applicant).



C. Application Procedures



Q : How to obtain the Application Form?

Can it be downloaded from HD's website?

A : The Application Form will be sent directly from the Cash Allowance Office to PRH applicants who may be eligible.



C. Application Procedures



Q : When will the households receive the notification letters / Application Forms of CATS?

A : The Cash Allowance Office will issue notification letters towards the end of each month to households who will have waited for PRH for more than three years by the following month. Those who may be eligible to apply will receive an Application Form at the same time.

Example:

Households who have been waiting for PRH for more than 3 years	Notification letters will be issued in
July 2021 or before	Late June
August 2021	Late July
September 2021	Late August
⋮	⋮



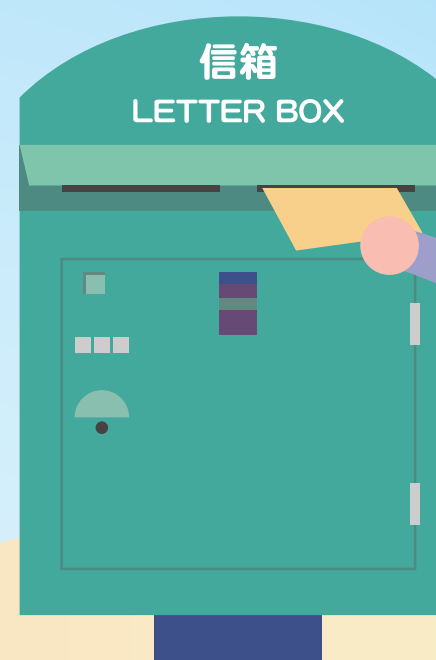
D. Application Submission



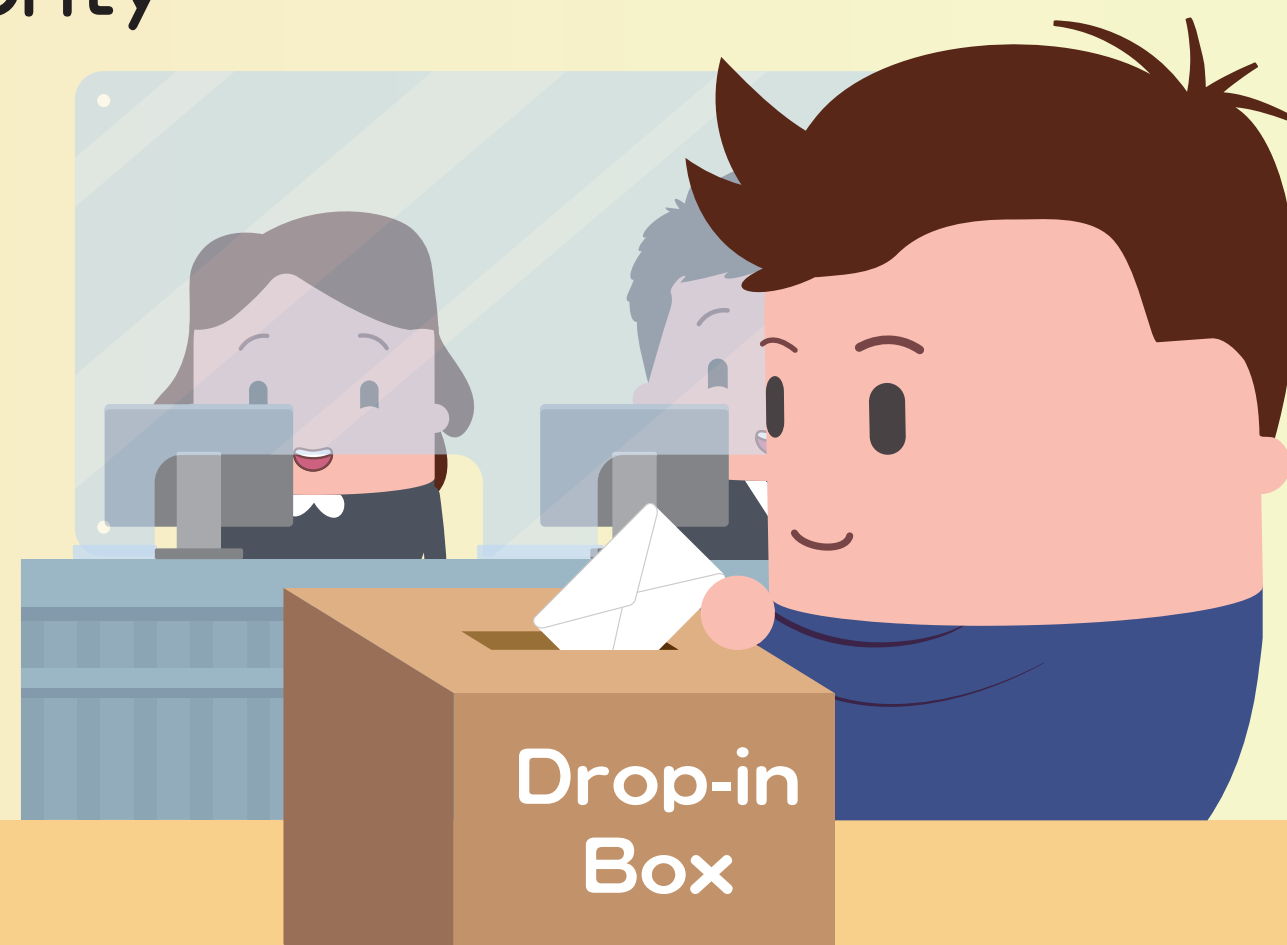
Q : How to submit the Application Form?

A : Means of submission are as below —

- **sending** the form to “Cash Allowance Office, Housing Department, P.O. Box 209, Tsuen Wan Post Office”
by post; or



- **submitting** the form in the **drop-in box** of HD within office hours at the following locations —
 - (a) Cash Allowance Office, Housing Department, 5/F, 1 Kwai On Road, Kwai Chung, New Territories; or
 - (b) Hong Kong Housing Authority Customer Service Centre, 3 Wang Tau Hom South Road, Kowloon



E. Filling in Application Form

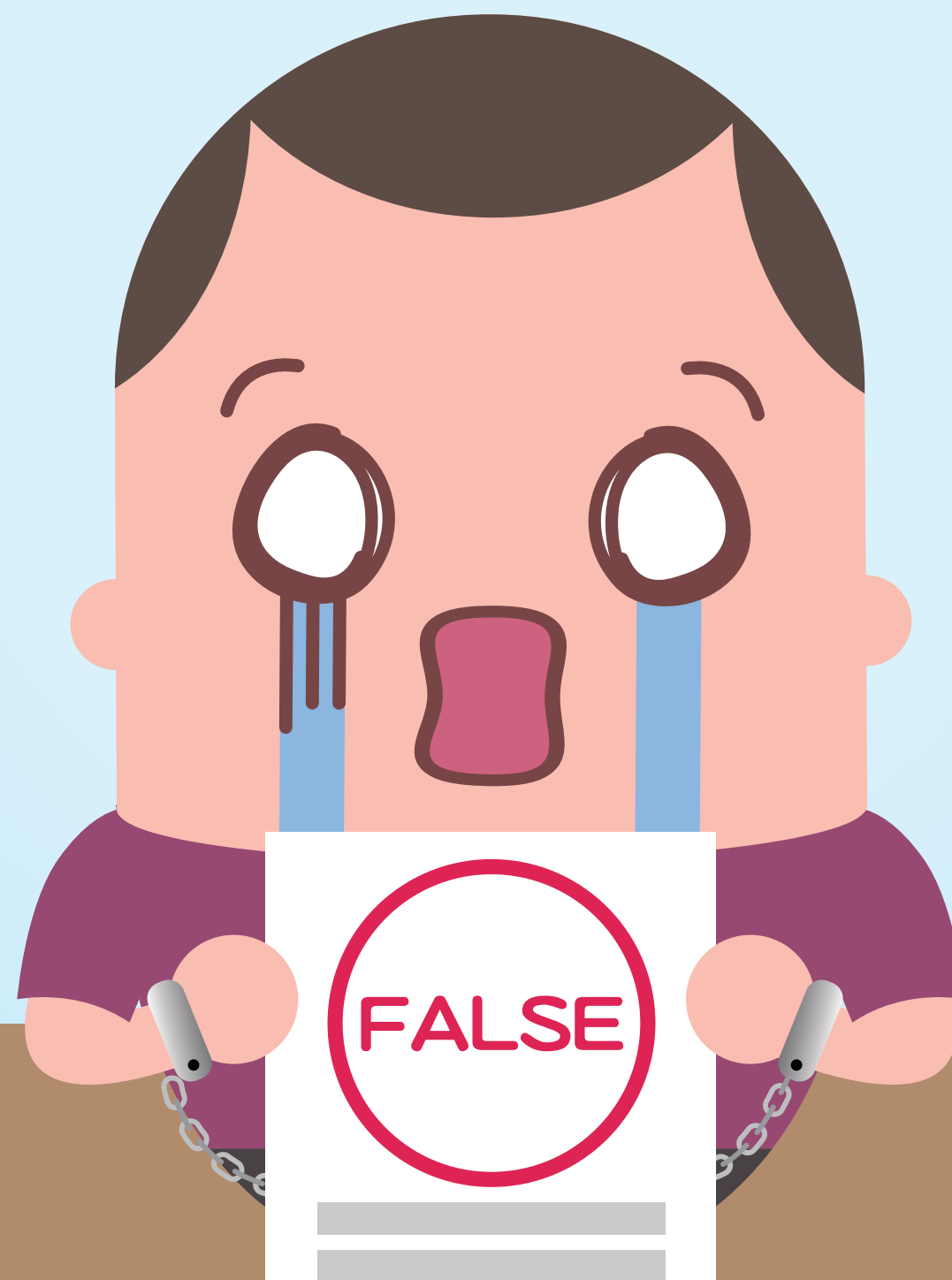


Q : What are the consequences of providing false information or omitting certain information on the Application Form by the applicant household?

A : It is a criminal offence for the applicant and/or his/her family member(s) to wilfully provide false information or omit certain information in order to obtain the cash allowance by deception. Apart from refunding the overpaid amount of the cash allowance, he/she may also be liable to imprisonment.

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F. Document Submission



Q : Apart from submitting the Application Form, what supporting document(s) must be submitted to HD?

A : The supporting document(s) that applicants must submit include —

Documentary proof of the bank account for receiving the cash allowance



(If applicable) A copy of the **Hong Kong Identity Card (“HKID Card”)** of family member(s) aged 11 or above who has/have been issued with an HKID Card (except for those who have already submitted a copy).



(If applicable) A copy of the **One-way Permit** of family member(s) who do(es) not hold an HKID Card or a Hong Kong Birth Certificate



G. Updating Information



Q : What should a household do if there is/are new family member(s) while receiving the cash allowance?

A : The household should complete and submit the **Information Update Form CAS-1E**. When completing this Form, the concerned household must have already submitted/in parallel submit the request for updating information to HD's Applications Sub-section (PRH). For details, please refer to the Application Guide for CATS.

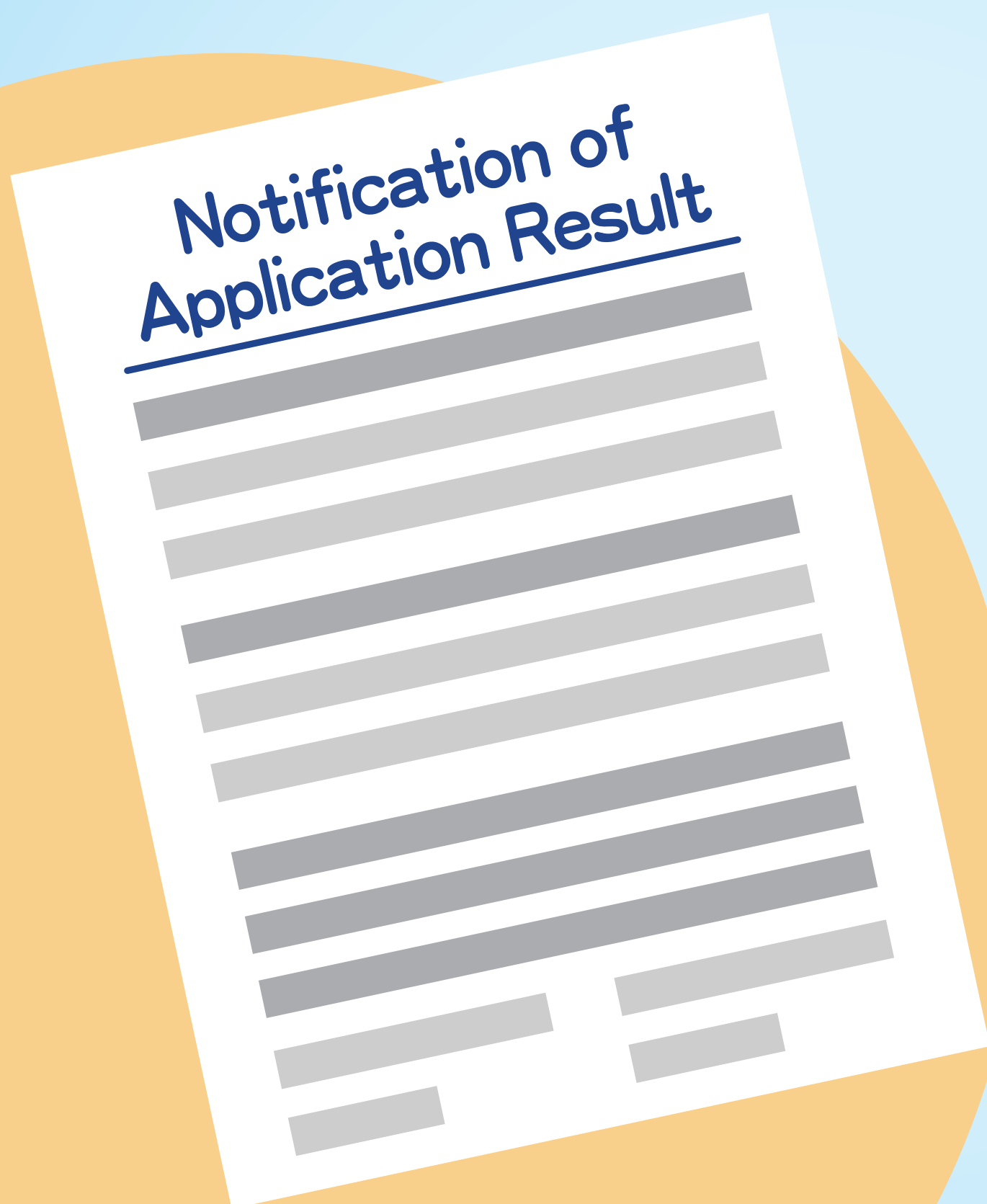


H. Application Results



Q : How will the Cash Allowance Office inform applicants of the application results?

A : After vetting, the Cash Allowance Office will issue the “Notification of Application Result” to the applicants.



I. Amounts of Cash Allowance



Q : How to calculate the start date for disbursement of cash allowance?

A : The start month of cash allowance disbursement is determined by the date that the concerned household has met all eligibility criteria, or the submission date of the completed Application Form, whichever is later, with 1 July 2021 being the earliest start date for calculating cash allowance.

Example:

A household has met all eligibility criteria on **13 July 2021**, and submitted the completed Application Form on the same date.

The disbursement of cash allowance for this household will be counted from **1 July 2021**.

